

ICT Rate Card

RDS Venue

Ballsbridge, Dublin 4,
Ireland, D04 AK83
T: +353 1 6680866
E: Sales@rds.ie
rds.ie/venue-hire



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ICT Service	Description	Terms & Conditions
<p>Free WiFi service</p>	<p>The RDS provides a free indoor Wi-Fi service throughout the venue. (RDS-Wi-Fi) Device speeds are limited to a maximum of 5Mbps. This service is supported by an allocation of 100Mbps of shared bandwidth. An allocation of additional bandwidth to this service can be arranged subject to the charges in this rate card.</p>	<p>The free service is provided on the following basis:</p> <ol style="list-style-type: none"> 1. This is a totally unsupported service provided without any guarantees. 2. Users must click accept on the T&Cs of use before accessing the system. 3. Users may be required to register personal details to access this service via our portal. 4. Wi-Fi is unsuitable where guaranteed internet connectivity is required. 5. Access to and use of the free Wi-Fi service is a privilege and not a right and may vary at any point in time without notice. This includes the introduction of time limits, changes to device speed limits, limitation on the number of devices permitted to connect at any one point in time, application control restrictions, restrictions on downloading of inappropriate content, or the complete removal of the service. 6. Payment devices and Wireless Printers are NOT supported on this service, due to manufacturer restrictions, if you are planning to use wireless payment devices, you will need one of Wi-Fi offerings below.

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Personalised Wi-Fi SSID(Name)	<p>The RDS free Wi-Fi service is presented on a standard campus wide SSID which may vary from time to time and subject to the T&C's above.</p> <p>If you require your own personalised SSID, we can facilitate this too.</p> <p>We require the following information.</p> <ul style="list-style-type: none"> • SSID name • SSID Password 	<p>The RDS can facilitate the setup of personalised SSID names for an event for a standard fee of €600 per SSID.</p> <p>This does not include a branded splash page which can be quoted for separately if required.</p> <p>NOTE: These services must be ordered at least 7 days prior to event start. Service requests after this time will not be facilitated.</p>

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<p>Customised Wi-Fi service</p>	<p>The RDS can upon request build a customised Wi-Fi solution for an event. Costs will be determined once a detailed specification has been provided by the event organiser and will be determined by reference to the following:</p> <ul style="list-style-type: none"> • Dedicated broadband capacity required. • Number of additional wireless AP's to be installed. • Engineering services required to build a radio plan. • The number of devices to be supported. • 3rd party services required to customise and support the service. 	<p>The following points should be noted:</p> <ol style="list-style-type: none"> 1. A detailed specification must be provided at least 120 days before the event start date. 2. The RDS will prepare a quote for the service no later than 90 days before the event start date. 3. The event organiser must issue a purchase order for the service no later than 60 days before the event start date. 4. The service is not guaranteed and is provided on a best endeavor basis. 5. On-site support will be provided for the duration of the event. 6. Users must accept the T&Cs of use before accessing the system.

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Wi-Fi Speeds	RDS dedicates 100Mbps of bandwidth to its free Wi-Fi service. This is shared between all users/devices.	<p>Additional shared bandwidth can be provided for events based on the following table:</p> <table border="1" data-bbox="846 625 1477 869"> <thead> <tr> <th data-bbox="846 625 1062 695">Additional Bandwidth</th> <th data-bbox="1068 625 1240 695">Primary Costs</th> <th data-bbox="1247 625 1477 695">Redundancy Costs</th> </tr> </thead> <tbody> <tr> <td data-bbox="846 703 1062 730">100Mbps</td> <td data-bbox="1068 703 1240 730">€5000</td> <td data-bbox="1247 703 1477 730">€5000</td> </tr> <tr> <td data-bbox="846 739 1062 766">250Mbps</td> <td data-bbox="1068 739 1240 766">€10000</td> <td data-bbox="1247 739 1477 766">€10000</td> </tr> <tr> <td data-bbox="846 774 1062 802">500Mbps</td> <td data-bbox="1068 774 1240 802">€20000</td> <td data-bbox="1247 774 1477 802">€20000</td> </tr> <tr> <td data-bbox="846 810 1062 837">1Gbps</td> <td data-bbox="1068 810 1240 837">€40000</td> <td data-bbox="1247 810 1477 837">€40000</td> </tr> <tr> <td data-bbox="846 846 1062 873">2Gbps</td> <td data-bbox="1068 846 1240 873">€50000</td> <td data-bbox="1247 846 1477 873">€50000</td> </tr> </tbody> </table> <p>Shared Bandwidth above 2Gbps can be facilitated if requested at least 90 Days prior to the event start.</p> <ol style="list-style-type: none"> 1. Rates quoted are per event up to a maximum of 5 days. 2. Where requested, redundancy can be set-up to provide automatic failover, subject to the costs noted in the table above. 	Additional Bandwidth	Primary Costs	Redundancy Costs	100Mbps	€5000	€5000	250Mbps	€10000	€10000	500Mbps	€20000	€20000	1Gbps	€40000	€40000	2Gbps	€50000	€50000
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Wired services	<p>A range of wired services can be provided to event organisers. The specified bandwidth is the minimum we will provide.</p> <p>The rates quoted for wired services are per endpoint i.e. for each device connecting to the wired network. For the avoidance of doubt 1 wired drops = 1 endpoint/device.</p> <p>No 3rd party switches can be connected to the RDS network and only RDS managed switches will be used to deliver wired services. Connecting your own network equipment will shut down the provided connection.</p>	<p>The table below summarises the various services and applicable rates.</p> <table border="1"> <thead> <tr> <th>Wired Service</th> <th>Cost</th> </tr> </thead> <tbody> <tr> <td>Single DHCP Cable Drop with 6Mbps*</td> <td>€500</td> </tr> <tr> <td>Single Fixed IP Cable Drop with 6Mbps*</td> <td>€600</td> </tr> <tr> <td>Single ISDN Line</td> <td>€400</td> </tr> <tr> <td>Single PSTN Line</td> <td>€300</td> </tr> <tr> <td>Dedicated VLAN Setup</td> <td>€1000</td> </tr> <tr> <td>Digital Signage Cable Drop</td> <td>€500</td> </tr> <tr> <td>Digital Signage Cable Drop inc IPTV **</td> <td>€600</td> </tr> </tbody> </table> <p>* Additional Synchronised Bandwidth can be provided with a single wired drop as follows:</p> <table border="1"> <thead> <tr> <th>Additional Speed</th> <th>Cost</th> </tr> </thead> <tbody> <tr> <td>10Mbps</td> <td>€1000</td> </tr> <tr> <td>15Mbps</td> <td>€1500</td> </tr> <tr> <td>20Mbps</td> <td>€2000</td> </tr> </tbody> </table> <p>For bulk bandwidth requirements refer to the table on page 4.</p> <p>** you will need to provide your own display and HDMI connection.</p> <p>NOTE: These services must be ordered at least 7 days prior to event start. Service requests after this time will not be facilitated.</p>	Wired Service	Cost	Single DHCP Cable Drop with 6Mbps*	€500	Single Fixed IP Cable Drop with 6Mbps*	€600	Single ISDN Line	€400	Single PSTN Line	€300	Dedicated VLAN Setup	€1000	Digital Signage Cable Drop	€500	Digital Signage Cable Drop inc IPTV **	€600	Additional Speed	Cost	10Mbps	€1000	15Mbps	€1500	20Mbps	€2000
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CCTV services	<p>The RDS has an IP CCTV network across the campus. We can provide command centre services and support services for larger events. If required, we can deploy additional temporary cameras for events or modify the alignment of existing cameras.</p> <p>The cost for these services are outlined across.</p>	<p>The table below summarises the various services and applicable rates.</p> <table border="1"> <thead> <tr> <th>CCTV Services & Rates</th> <th>Cost</th> </tr> </thead> <tbody> <tr> <td>Provide and operate a dedicated command centre</td> <td>€750 per day</td> </tr> <tr> <td>Temporary re-alignment of existing cameras</td> <td>€100 per camera</td> </tr> <tr> <td>Provide additional temporary cameras</td> <td>€200 per camera</td> </tr> </tbody> </table> <p>NOTE: These services must be ordered at least 14 days prior to event start. Service requests after this time will not be facilitated.</p>	CCTV Services & Rates	Cost	Provide and operate a dedicated command centre	€750 per day	Temporary re-alignment of existing cameras	€100 per camera	Provide additional temporary cameras	€200 per camera
CCTV Services & Rates	Cost									
Provide and operate a dedicated command centre	€750 per day									
Temporary re-alignment of existing cameras	€100 per camera									
Provide additional temporary cameras	€200 per camera									

General ICT Support Services

Support Service	Costs
Dedicated On-Site Engineer	€1000 per day 08:00 to 18:00
Hourly Rate	€200 per hour 08:00 to 18:00
Hourly Rate	€400 per hour 18:00 to 00:00
Hourly Rate	€600 per hour 00:00 to 08:00

Other ICT Services

ICT services which are not listed in this rate card may be available upon request. It is important that such requests are received in a timely manner and by no later than 60 days before the event start date.

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ICT Services General Terms and Conditions.

- ICT services may be provided by the RDS subject to separate agreement and are not included as part of the venue hire agreements or rates
- No 3rd party switches, routers or access points can be deployed at the venue without prior agreement from the RDS on both technical and commercial implications
- No 3rd party CCTV network, IPTV or Digital signage networks can be deployed at the Venue.
- No 3rd party Wi-Fi networks can be deployed at the Venue, there is rouge AP suppression available to the RDS.
- The setup and use of Wi-Fi hotspots or rouge networks are not permitted at the Venue as they compromise the effectiveness of the Wi-Fi provided by the RDS. The event organiser is responsible for ensuring adherence to this policy by all exhibitors and visitors to their event.
- No 3rd party broadband services can be deployed at the Venue
- Wi-Fi services will never be guaranteed due to the limitations of the technology.
- All other ICT Services are provided on a best endeavour basis.
- Any service requiring a reliable internet connection, must use a wired connection.
- The RDS Wi-Fi access points located throughout the Venue must never be interfered with or turned off.
- Large scale events requiring complex ICT requirements will be the subject of a specific contract for services.
- The RDS has no obligation to provide any ICT services.
- All ICT services must be fully paid for in advance of the event start date.
- All ICT service request must be submitted prior to the event start and subject to their individual minimum notice periods.
- Late changes to the specification or ICT services requested after their individual minimum notice period will be charged a premium of +50% over the quoted rates. Depending on complexity and time before event start these requests may be cancelled.

CONTACT DETAILS

For further information or to request ICT services please email:

Events.it@rds.ie